Warranty Information

A Cowboy Cauldron is built to last and meant to be loved. If you order one from us and don't like it, you can return it within 60 days for a full refund, no questions asked. Yes, it's a bit of a gamble since you might have to cover return shipping, but we've sold thousands of Cauldrons and only had one come back so far. It's a pretty safe bet.

All Cauldrons are unconditionally warranted for one year from the date of purchase.

Replacement parts are rarely requested, but they are naturally available. Most replacements result from parts being lost or damaged, such as from running over a grill. If you're using a Cauldron so often that something actually wears out (and we can assure you it won't be the basin), know that we are here to support you.