Casegoods Care & Cleaning

Each piece of Bernhardt furniture is created to provide exceptional performance with minimal care. Attention to a few basic points will help you protect your investment.

- Fine wood furniture should not be exposed to extreme heat or humid conditions, such as placing it near a heat outlet or an open window. Try to avoid direct sunlight which may cause certain finishes to fade.
- Do not place plastic, rubber or hot objects directly on a wood finish. Chemicals in plastic and some rubber may soften or discolor the finish if left in contact with the furniture for a period of time. To avoid these markings, place a strip of felt, leather or cork under accessories.
- Remove household dust with a soft, clean cloth, dusting with the grain. The cloth may be dampened with a furniture dusting-aid product, or a furniture care polish may be used. Follow the manufacturer's directions on the product. Avoid products that leave an oily film on the furniture since they may cause a clouding of the finish and have a tendency to collect dust.
- Every six months or so, there may be a need or desire for a more thorough cleaning of wood furniture. The furniture may be washed with a mild soap intended for that purpose or a furniture cleaning product available in most grocery stores. Following the directions on the product, use a soft cloth and wipe with the grain.
- Occasional polishing with a high quality, non-silicone furniture polish will enhance the beauty of the fine Bernhardt finish. Avoid using oily polishes or waxes.
- Spilled liquids should be wiped from the surface immediately with a soft, slightly damp cloth, in the direction of the wood grain.
- Over time, scratches from normal use may be noticed on furniture. These can be touched up with a scratch remover or special touch-up pens/sticks available at your furniture dealer.
- For stone, metal and other non-wood surfaces, wipe off anything that spills immediately by blotting, avoid setting beverages on these surfaces, do not use abrasive cleaners and use felt pads under object that may scratch.

Upholstery Care & Cleaning

Bernhardt upholstered furniture is crafted for many years of comfort and performance. To help keep your upholstery looking new, certain precautions and cleaning instructions should be followed.

- Proper placement of your upholstery in a room can contribute to its life. Try to avoid placing your fabric or leather furniture in direct sunlight and maintain a safe distance from a heat source.
- Remember to vacuum your furniture often. This will help prevent dust and other debris from becoming embedded in the fabric. Use the soft brush attachment on your vacuum cleaner for leather upholstery.
- As you settle into your new fabric or leather upholstery, "comfort wrinkles" will begin to appear. This is a natural part of the upholstery maturing process. Cushions and pillows should be reversed on a regular basis, where applicable. This keeps the filling evenly distributed to minimize wrinkles and maximize comfort.
- All fabrics have a cleaning code. You can learn this code and the published cleaning instructions for the fabric and/or leather on the piece(s) you have purchased. To view all our fabrics & leathers, <u>click here</u>.
- Any product or technique should always be tested on an inconspicuous area before attempting overall cleaning. Bernhardt cannot endorse any particular product or cleaning method for fabric. We recommend using a professional cleaning service whenever possible.
- Leather Upholstery: Frequent dusting or vacuuming with an upholstery attachment is recommended for preventative maintenance. Do not use furniture polish, saddle soap, oils, varnishes, ammonia water, soaps or dusting agents. To help remove soil or stains, take a lightly dampened cloth and using a mild solution of non-detergent soap and water gently wipe the area of the leather that includes the stain. Avoid dabbing the stained area only. Do not rub. Let dry naturally and repeat if necessary. Avoid using ink pens, nail polish, nail polish remover or other harmful products near your leather furniture to avoid spills and avoid placing newspapers or magazines on the surface, as the inks may transfer onto the leather. Prolonged exposure to direct sunlight should be avoided at all times, as it will cause fading.

Outdoor Care & Cleaning

Upholstered Seating, Cushions, and Pillows

General Care

- To maintain structure and evenly distribute wear, frequently reshape and rotate back cushions and pillows.
- Occasionally vacuum your furniture fabrics and cushions using upholstery and crevice attachments to remove all dirt and debris before it becomes embedded in the fabric.
- For general fabric cleaning, use the following steps.
 - For light cleaning:
 - Lightly brush off or blot any loose dirt and light stains.
 - Blot or mist spray with a lukewarm water/mild detergent solution. Avoid over-saturating.
 - Rinse with water until clean and allow to dry thoroughly.
 - For stubborn stains, mold and mildew:
 - Substitute the water/detergent solution with a bleach solution of 30 parts lukewarm water to 1-part liquid bleach.
 - Refer to our fabric listing on Bernhardt.com for specific cleaning instructions by fabric brand and stain type.
 - We do not recommend removing fabric covers from the cushion core.
- While our fabrics are mildew resistant, spores that create mold and mildew thrive in environments where there is dirt and moisture. To deter build up, keep cushions clean and free of debris. Always remove wet cushions from furniture frames and allow to dry.
- If upholstery or cushions require extensive cleaning, please contact a professional.
- We strongly recommend storing your furniture under cover or covering it when not in use with our custom furniture covers to protect it from dirt, debris, heavy rain and inclement weather.
- Always ensure your furniture and fabrics are clean and dry before covering and storing.