

## **UTTERMOST**

### **WARRANTIES AND RETURNS**

**QUALITY GUARANTEE:** We stand behind the quality of our products. If you are not completely satisfied with our quality, please submit a claim within 30 days of receipt for a credit, replacement, or exchange.

**FREIGHT CLAIMS:** We take responsibility for any shipping damage that might occur, as well as the handling of freight claims. Please submit a claim within 5 days, and we will resolve it to your satisfaction.

**RETURNS:** If you wish to receive a credit for a defective or damaged product, the credit must be authorized and will be issued as soon as the defective or damaged product is received back at our Distribution Center.

**CUSTOMER REMORSE:** Authorized returns of first-quality merchandise are subject to a 25% restocking fee and must be received back in their original packaging and resalable condition. The customer must submit a request within 30 days of receiving it.